

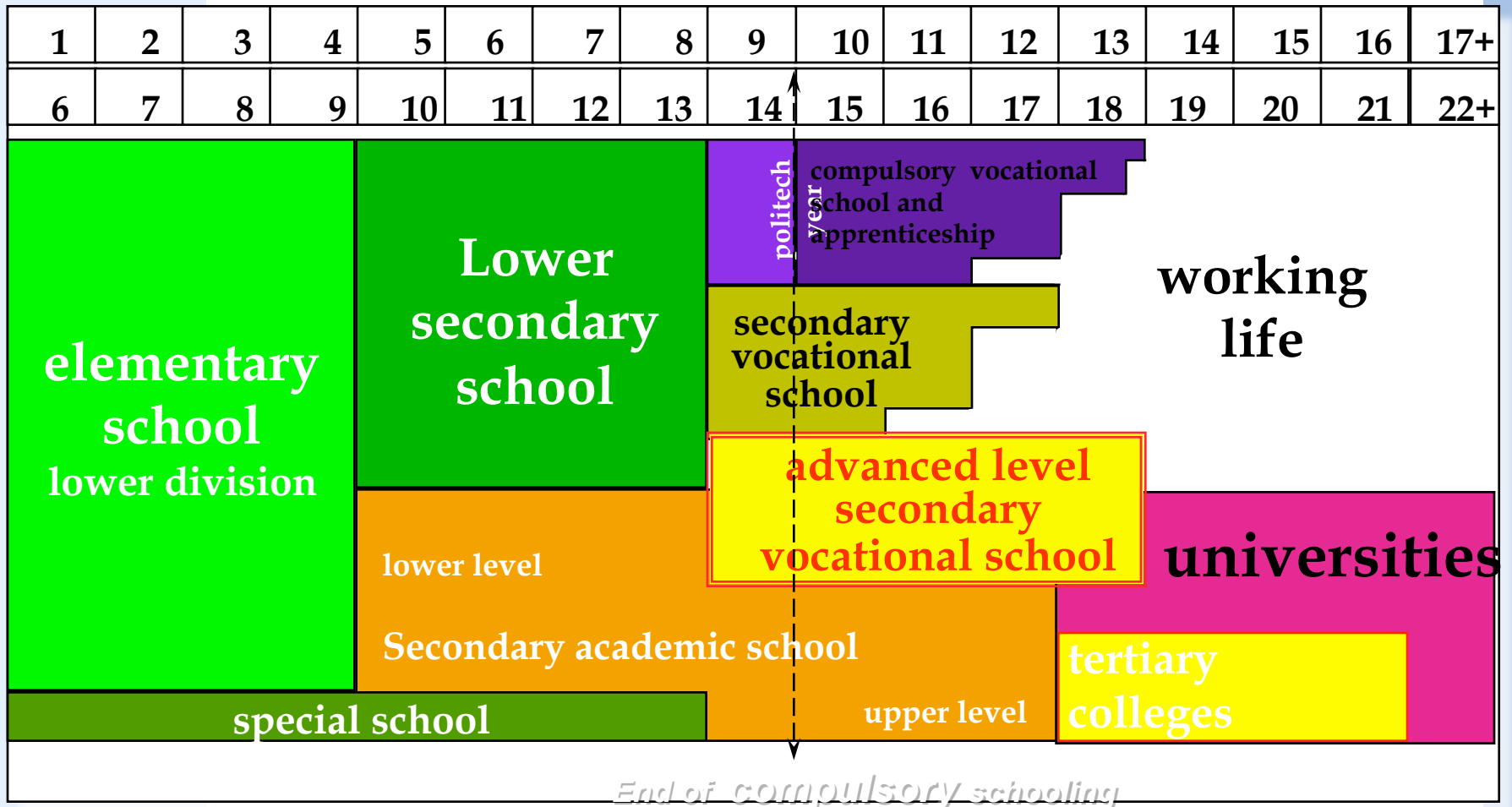


# Welcome to International Business College Hetzendorf

**ibc-:**

# Study Visit

- ibc-: in the Austrian School System
- school environment
- school development
- quality areas for teachers
- school programme
- QM Vienna Board of Education
- QM Federal Ministry of Education, Science and Culture
- ibc-: total quality management
- ibc-: evaluation tools
- Bilingual programme
- classroom hospitation



# Ibc-: daytime forms

- Commercial college 5 years
- Bilingual commercial college 5 years
- Information technology commercial college 5 years
- Commercial school 3 years
- Upgrading college 3 years
- Tertiary college 4 semesters
- Bilingual tertiary college

# ibc-: evening forms

- Commercial school 4 semesters
- Commercial college 8 semesters
- **Tertiary commercial college 4 semesters**
  
- **1637 students**
- **152 teachers**
- **School management**
  - span of control 2:152



# SCHOOL ENVIRONMENT

BMBWK/CURRICULUM

PARENTS

INSPECTORS

PUBLIC

AUTONOMY

SCHOOL  
MANAGEMENT

SCC

STUDENTS

TEACHERS

ADMINISTRATIVE ENVIRONMENT

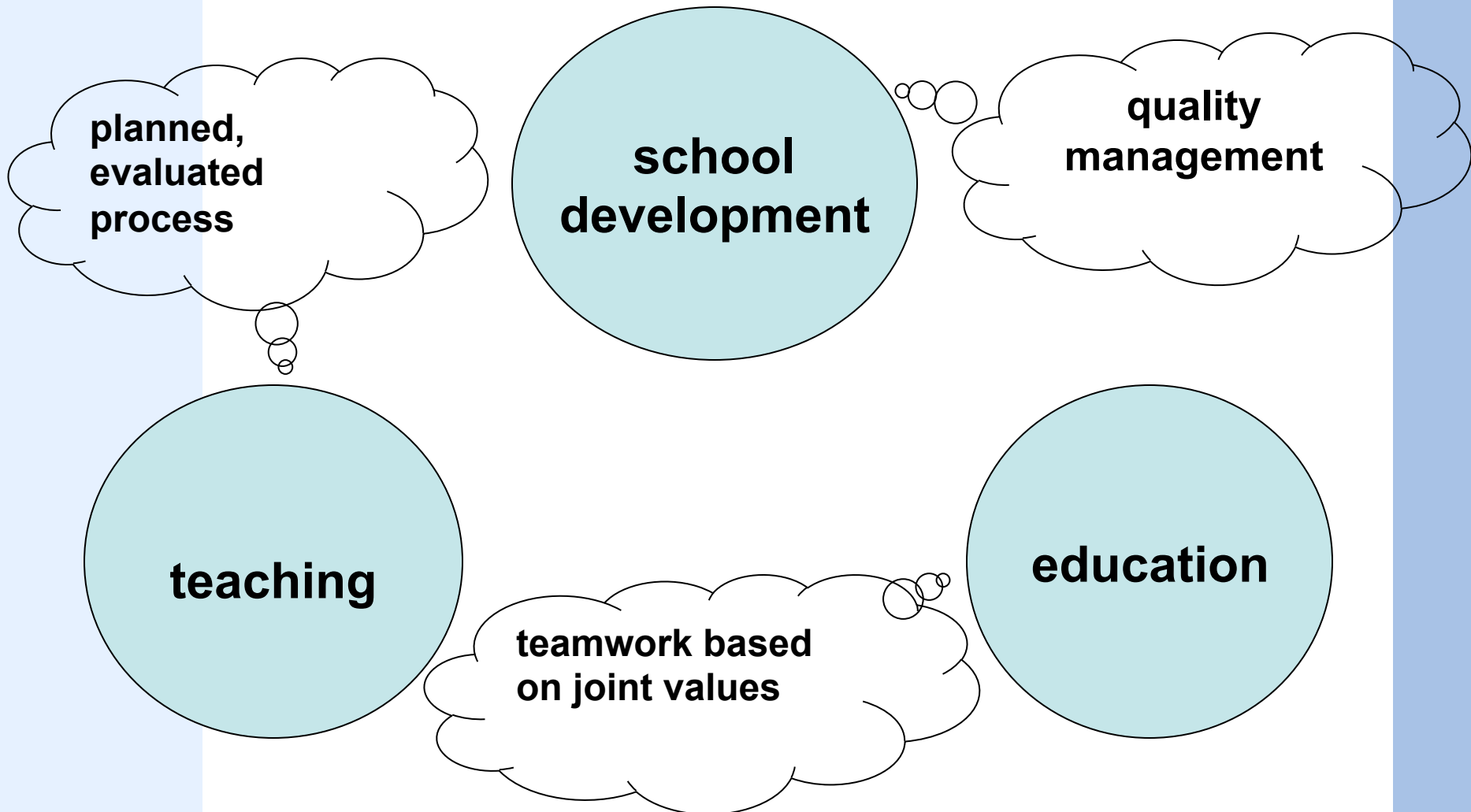
## where from

- static hierarchical system
  - contents, rules
  - instructions
  - top-down decisions
- lack of responsibility
- resistance to change
- isolation
- burn out

## where to

- learning co-operating system
  - values, goals
  - creativity
  - confidence and solidarity
- **autonomy**
  - Power + responsibility
- **quality management**
  - self determined change
  - value added

# 3 quality areas for teachers





# school programme

- self-evaluation of schools and resulting goals
  - systematic evaluation of school quality by teachers, students and parents
- mission statement
- action plan for improvements
- review

# QM activities

- Vienna Board of Education since 2003
  - management review
  - School Audit by inspector
  - Quality Managers for schools
- Federal Ministry of Education, Science and Culture since 2005
  - Quality Matrix
  - School Quality Report
  - Vienna Quality Report
  - Federal Quality Report

# ibc-: based activities

- TQM since 1996
- Homepage
- 2011 EFQM Self Assessment Report IV
- 70 % of staff participating



# Bilingual Business School

## Bilinguale HAK



# Ibc-: BIK-Geschichte

- 1996 start Bilinguale Handelsakademie
- 2000 start Bilinguales Kolleg
- 1998 EU Seal für innovative language initiatives
- 2001 Reife und Diplomprüfung
- Projekt Papers
- 11 English Native Teachers
- 12 Klassen – ca. 300 students in bilingual programme

# VBS

## Vienna Bilingual Schooling

- **Bilingual Education**  
Zweisprachige Ausbildung
- **Foreign Language Proficiency**  
Fremdsprachenkompetenz
- **Intercultural Environment**  
Interkulturelles Umfeld
- **Business Competence**  
Wirtschaftliche Kompetenz

# Qualifications/Qualifikationen

- **General Education**  
Allgemeinbildung
- **Vocational Education**  
Berufsausbildung
- **International Education**  
Internationale Ausbildung

# BIC 2014 – New Curriculum

## BIK 2014 - Neuer Lehrplan

- **Stronger international emphasis**  
verstärkte internationale  
Ausrichtung
- **International faculty**  
Internationales Lehrerteam
- **International work placement**  
Internationales Arbeitspraktikum



# Organization / Organization

- Teaching
  - 50% English
  - 30 % English-speaking experts
  - 20 % English as the language of instruction by Austrian teachers
- Unterricht
  - 50 % Deutsch
  - 50% deutschsprachige LehrerInnen

# Teaching Methodology / Didaktisches Konzept

- English-speaking experts
- Co-operative teaching and learning techniques
  - planning
  - teaching materials
  - teaching in teams
  - review + evaluation
- deutschsprachige LehrerInnen
- Kooperative Lehr- und Lernformen
  - Planung
  - Unterrichtsmaterial
  - gemeinsamer Unterricht
  - Reflexion + Evaluation

# Student benefits/ Nutzen für Schüler

- Integrative support
- Individual methods
- Social skills
  - co-operation
  - team orientation
  - problem solving
- More **LEARNING**  
Less **TEACHING**
- Integratives Fördern
- Individuelle Methoden
- Soziale Qualifikation
  - Kooperation
  - Teamfähigkeit
  - Problemkompetenz
- Mehr **LERNEN**  
Weniger **LEHREN**